

Information obligations pursuant to Art. 13 GDPR (for customers and suppliers of AppliChem GmbH)

We hereby inform you about the use of your personal data that we collect in the context of our business relationship and provide you with further information in accordance with Art. 13 GDPR (EU General Data Protection Regulation):

Responsible person:

AppliChem GmbH

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URL: <https://www.itwreagents.com>

If you have any questions about data protection, you can contact us at any time at datenschutz.applichem@itwreagents.com . Our **data protection officer** is Mr. Manfred Schlitt

Purpose of the processing of personal data:

Your personal data is processed for the provision of orders and services as well as for the performance of pre-contractual services. The purposes of processing also depend on the product or service ordered and may include, among other things, advice, preparation of offers, order processing, order processing, processing of customer and supplier concerns, maintenance and services, advertising as well as newsletter dispatch and related actions. Your data is stored in a CRM system for customer relationship management. For services relating to our products used by you, your data is processed and stored in a ticket system if necessary.

Furthermore, we may process personal data about you insofar as this is necessary to defend against legal claims asserted against us.

As a company, we are also subject to various legal obligations, i.e. statutory requirements (e.g. German Banking Act, Money Laundering Act, Securities Trading Act, tax laws). The purposes of processing include measures to prevent fraud and money laundering, the fulfillment of control and reporting obligations under tax law and the assessment and management of risks.

Legal basis for the processing of personal data:

We process your personal data in accordance with the provisions of the EU General Data Protection Regulation (GDPR) and the German Federal Data Protection Act (BDSG).

The data is processed on the basis of consent, to fulfill contractual obligations, due to legal requirements or on the basis of a balancing of interests in accordance with Art. 6 para. 1 GDPR, insofar as the processing is necessary to safeguard the legitimate interests of the controller or a third party, provided that the interests and fundamental freedoms of the data subject, which require the protection of personal data, do not prevail.

What are the **sources of** the data?

As a rule, we only process personal data that we receive directly from our interested parties, customers and suppliers. If we use other sources, we will inform you of this when you first contact us.

Recipients or categories of recipients:

Internal departments only have access to data that they need to fulfill our contractual and legal obligations. This also includes our sister companies Panreac in Spain and ITW Reagents S.R.L. in Italy.

Service providers - whom we have contractually obligated under data protection law and in particular to maintain confidentiality and to comply with appropriate technical and organizational measures - may also receive data for these purposes. For legal and contractual fulfillment, existing and potential business partners, independent external consultants (e.g. auditors) may also receive access to your data. We do not pass on your data to other third parties.

Likewise, your data will not be transferred to a third country unless we have obtained your separate, explicit consent to do so. In such a case, we will of course also inform you about suitable and appropriate data protection guarantees for the recipient in the third country.

How long will your data be stored?

We process and store your personal data only as long as it is necessary for the fulfillment of our contractual and legal obligations and as long as we consider this to be reasonable and necessary in terms of good customer service. Your data will be stored for as long as you are a customer with us in order to ensure optimum support, and for a maximum of 10 years thereafter in order to be able to offer you the corresponding service in retrospect. The data is regularly deleted when it is no longer required for the fulfillment of contractual or legal obligations and other purposes mentioned above. Deletion does not yet take place if further processing is required for one of the following purposes:

Commercial and tax retention obligations under the German Commercial Code (HGB), the German Fiscal Code (AO), the German Telecommunications Act (TKG) and the German Money Laundering Act (GwG). The retention periods are up to 10 years.

In order to secure evidence, the limitation periods can be up to 30 years, whereby the regular limitation period is 3 years (Section 197 of the German Civil Code (BGB)).

What data protection rights do you have?

In accordance with the EU General Data Protection Regulation (GDPR), you have a right of access, rectification, erasure or restriction of processing, a right of withdrawal and a right to object and, if applicable, a right to data portability within the scope of the statutory provisions. If you exercise your right to object, we may no longer be able to provide services. We would also like to draw your attention to the right to lodge a complaint with a supervisory authority.

The restrictions under § 34 and § 35 BDSG apply to the right to information and the right to erasure.

You can revoke your consent to the processing of personal data at any time for the future. Processing that took place before the revocation is not affected by this

Automated decision-making, including profiling, does not take place.